

Maurizio Amodio

D.O.B.
1st April 1989

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EXECUTIVE SUMMARY

In my job experience I had the opportunity to work in several environments: from small family business, to worldwide companies; this has improved my **Communication, Collaboration, Technical IT, Management and Problem Solving skills**.

I have even worked as **freelance consultant** and had, therefore, the opportunity to show my way to be efficient, reactive, proactive and business needs oriented.

I am able to provide **effective solutions**, at all corporate levels, **on System, Network and Application** layers yielding cost efficiency and greater level of customer satisfaction.

My leading skills are:

- IT Project Plan and Management
- Team Management and Coordination
- Problem Solving
- Coaching
- Collaboration, Communication, Mobility and Security Solution
- Infrastructure Design, Support and Administration
 - Data Center Design and Support
 - Virtual Infrastructure Administration
 - Network Design and Administration
 - System Administration
 - Data Protection and Backup Solution
 - Cloud Infrastructure
 - Security Solution
- Mobile Devices Management and Support
 - MDM Solution
 - MFM Solution
- Microsoft Software Solution Design, Deploy and Administration
 - Office 365
 - Microsoft Exchange
 - Microsoft SQL
- Support to Design, Formalization, Plan and Testing DR and BCP
- IT Outsources Management
 - SLA
 - KPI
 - Security Check
- IT and End Users Guidelines definitions
- Operation management
 - Change and incident management
- Software and script development

STUDIES

Bachelor's degree, Computer Engineering – 2008 – 2016
Politecnico di Milano, Italy

High School Diploma – 2003 - 2008
Liceo Scientifico Tecnologico G Giorgi, Milano (Italia)

FOREIGN LANGUAGES, IT and PROFESSIONAL DEVELOPMENT

Italian mother tongue

English intermediate

ECDL

CCNA Step 1

I successfully completed the Microsoft Official Courses: MOC 20341, MOC 20342, MOC 20740, MOC 20741 and MOC 20742.

Professional Coach – course and certificate approved by ICF (ACSTH) and by AICP.

CAREER

Consultant – March 2020 - Present
Accenture SPA - www.accenture.com
Via Quadrio, 17, 20154 Milano (Italy)

Accenture is one of the biggest consultant enterprise company in the world specialized in strategy, technology, innovation & outsourcing services.

My current roles are Project Manager, Technical entry point and Resources coordinator in “Workplace Transformation Services” projects. I’m currently working on Windows 10 migration and adoption program for one financial customer with 90000 devices spread around the world and on migration to Microsoft 365 & Office 365 platform.

EMEA IT System Engineer & IT Manager EMEA Subsidiaries – April 2016 – February 2020

Livanova Site Management Srl – Livanova - www.livanova.com
Via Benigno Crespi, 17, 20159 Milano (Italy)

Livanova is a worldwide company leader in medical technologies. The company was formed in 2015 by a merger between Houston, TX-based Cyberonics, Inc. and Milan, Italy-based Sorin S.p.a. The company trades on both the London Stock Exchange and NASDAQ.

My principal roles were:

- Deputy EMEA Manager, IT Infrastructure & Operation
 - Working with my boss (EMEA Manager, IT Infrastructure & Operation) we managed all the EMEA infrastructure from all the standpoints.
 - I was involved on the decision table for strategy and management regarding EMEA and Worldwide infrastructure.
- European responsible for Microsoft Systems, Cloud, Mobile Devices and Mobile Management Solution
 - I coordinated and execute Installation, Configuration, Management, Support, Security and SOP definition for these systems
- IT Project Manager and IT Project Consultant
 - Project Manager for IT infrastructure projects: new infrastructures implementation, backup solutions, network infrastructures, AD & Exchange migration and consolidation, Security Solutions & Windows 10 migration.
 - Project Consultant for IT Infrastructure and Security
- IT Manager EMEA Subsidiaries
 - Users Escalation Point
 - Point of contact between Service Desk and Users
 - Review and Approval user’s requests
 - Address users requests to the right Team for support or resolution

My main activities included:

- Managing and coordinating the IT outsources for:
 - Microsoft and Exchange System
 - VMware and Network Infrastructure
 - Mobile Devices Management
 - End User and Workplace Management
- IT Project plan and management
 - Active Directory and Exchange migration and consolidation
 - Windows 10 Migration
 - Office 365 Cloud Solution
 - EMEA wide Wi-Fi Solution
 - EMEA Backup Solution
 - EMEA Monitoring Solution
 - NG-FW EMEA Solution
 - Video Conference System
 - Contact Center Solution
 - MDM world wide Solution
- SLA and KPI management
- Designing solutions for new infrastructures and new services using the latest technologies and scouting for new solutions
- Providing guidelines and support on:
 - Data Center Design
 - VMware Infrastructure Design
 - Network Design
 - Application Design and Support
 - Mobile Devices Management and Support
 - Workplace Support
 - Security
- Coordinating the management of the Local Infrastructure Team
- Supporting Corporate Business and proposing solutions for business needs

System Engineer – July 2013 – March 2016

Livanova Site Management Srl (formerly Sorin Site Management Srl) – Livanova - www.livanova.com
Via Benigno Crespi, 17, 20159 Milano (Italy)

I worked in team with the IT Europe Infrastructure Manager and I managed different projects, and solve problems, at European level.

During 2015, Livanova was formed by merger between Sorin Group and Cyberonics Inc. The merger has been a great opportunity for me to face with all the activities IT infrastructure related.

I was the IT Infrastructure referee for CRM Business Unit: in this role I was involved in the definition of all IT projects and activities related to the business unit in order to provide solutions to various needs.

My main activities included:

- Managing and coordinating the IT outsources
- IT Project plan and management
- SLA and KPI management
- Designing solutions for new infrastructures and new services using the latest technologies
- New solutions scouting
- Providing guidelines and support on:
 - Data Center Design
 - VMware Infrastructure Design
 - Network Design
 - Application Design and Support
 - Mobile Devices Management and Support
 - Workplace Support
 - Security
- Coordinating the management of the local infrastructure team
- Supporting Corporate Business and proposing solutions for business needs

Freelancer – IT Consultant – January 2013 – June 2013

IT consultant for different companies that work in various area (Finance, Debt Collection, Health, Sport Clubs).

My activities included the analysis, definition and delivery of different IT solutions for Infrastructure, Network and Software. I also had a role in the definition of the IT strategy.

System Administrator – February 2012 – December 2012

Dinamix Solution Srl – Omniatel Spa Group – www.omniatel.it

Via Cristoforo Colombo, 39, 20090 Trezzano sul Naviglio - Milano (Italy)

Dinamix is a company owned by Omniatel Spa Group. Omniatel core businesses are the Debt Collection and Outsourcing services. Omniatel IT Infrastructure was based on a virtual Data Center with a Virtual PBX for 80 operators. The main activities were management, support / development of the IT Infrastructure, and development of custom software as well as Helpdesk.

IT Specialist – August 2011 – February 2012

Locatech Srl – www.locatech.it

Via Dante Alighieri, 7/15, 20080 Basiglio – Milano (Italy)

Locatech is a renting and leasing company for IT equipment. Locatech has a custom ERP based on Filemaker. My activities were the development of the ERP following the business needs, the research and implementation of new IT solutions and the management of PCs and Servers.

PERSONAL INTERESTS

I am interested in science topics as: Information Technology, astronomy, physics, chemistry, biology, electronics and robotics.

Traveling has always been one of my biggest passions and photography has grown together.

References are available upon request.

